

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Jerald A. Hammann Examiner: Beth Van Doren
Serial No.: 09/840,332 Group Art Unit: 3623
Filed: April 23, 2001 Docket No.: H238.101.101
Title: SYSTEM AND METHOD EMPLOYING CAPACITY/DEMAND
MANAGEMENT IN HUMAN-FACTOR RESOURCE INDUSTRY

AMENDMENT/REPLY

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This Amendment/Reply accompanies the Request for Continued Examination (RCE) 37 CFR 1.114 and is in reply to the Final Office Action mailed January 7, 2008 and the Advisory Action mailed May 9, 2008. Please amend the above-identified patent application as follows: